

Authorised Visitors

What is an authorised visitor

An authorised visitor is a professional engaged by NSW Trustee & Guardian to assist in our oversight of private managers.

Our panel of authorised visitors are qualified and experienced professionals including social workers, psychologists, doctors and occupational therapists. They are independent of NSW Trustee & Guardian, which enables them to make recommendations they deem necessary and report on any areas of concern.

You will be advised of any recommendation made by an authorised visitor on which you should take action.

- a comprehensive assessment of the managed person's living environment, quality of life, social interactions, health status and needs
- an understanding of the managed person and, where relevant, their family's views about management of their estate, their needs and wishes and any particular decision under consideration
- a professional opinion on which the client service team can base decisions relating to their role of authorising and directing private managers
- recommendations which address unmet needs, enhance quality of life within available financial resources, and identify any issues for individual advocacy.

The role of an authorised visitor

The role of an authorised visitor is to prepare an independent report on the managed person providing:

Authorised visitor fees

There is a fee charged for visits from authorised visitors to cover the associated report writing, plus travel costs. The fee for the visit is paid for by the managed person's estate.